



Your United Way



**United Way of Lee, Hendry, Glades, and Okeechobee
2015-2016 Annual Report**

The United Way of Lee, Hendry, Glades, and Okeechobee is a volunteer organization dedicated to improving the quality of life for all people in our community.

LIVE UNITED™



Your United Way
helps make families strong.



Your United Way
helps children grow to their full potential.

Your United Way
helps feed the hungry.



Your United Way
helps older people remain independent.

Your United Way is here for you & your neighbors!

Cover photograph by Molly Grubbs

From the Board Chair



Yes, it's your United Way. Most of us have either used a service of a United Way Partner Agency or know someone who has. Do you know that Boy Scouts and Girls Scouts are United Way Partner Agencies?

Do you know that United Way 211 becomes the Storm Information Line when a hurricane threatens? Know someone with Alzheimer's or Parkinson's disease? That person may have used United Way Partner Agency services for counseling, or for exercise classes that address balance issues. United Way is here for you, your children, your parents, and your friends and neighbors.

A new United Way program, ReadingPals got off to a great start this year. ReadingPals volunteers read to 4 and 5 year olds at school sites in Lee and Hendry Counties. Children who are read to are more likely to become good readers. Ten schools and learning centers participated, and we trained 171 ReadingPals.

The United Way VITA program continued its upward climb bringing more refunds to our community than previous years, with a total of 3,450 returns filed and \$4,689,000 in refunds.

This was a special anniversary for the Alexis de Tocqueville Society. The society celebrated it's 25th year, and honored founder David Lucas for his extraordinary dedication to the United Way, and his spirit of neighbor helping neighbor.

Finally, I must thank both our exceptional United Way Campaign Chair, David Fry, for a great campaign that raised \$9,420,338, and all of you whose generous gifts made up that record total. Thank you from the bottom of my heart because you are making a difference in our community.

Rob Wilson
ENTERPRISE HOLDINGS

From the Campaign Chair



Our wonderful, generous community has done it again! Not only did our United Way make our goal, we exceeded the campaign goal for the **23rd consecutive year by raising \$9,420,338!** This is a 4.2% increase over last year.

To all of you who gave, I send my most sincere thanks. I am so proud to call this part of Florida home, where people really care about each other.

Because of your generosity, hungry families will receive food, veterans will find support when they return home, abused children and adults can find safety and shelter, and babies and toddlers can get a healthy start in life. You gave so others could have a better life.

Making our campaign goal means that the 85 United Way Partner Agencies and over 200 programs that United Way supports will receive their full allocation of funding. Exceeding goal, means that United Way Partner Agencies and programs will be able to better serve more people in need in our community.

All money raised by our United Way stays in the county where it is raised, and our United Way keeps administrative and fundraising cost extremely low, returning over 90% of what is raised to the local agencies and programs. Our United Way is a **Four-Star Charity**, the highest rating available, on Charity Navigator. Charity Navigator is the largest and most utilized charity evaluator in America.

Again, a sincere thank you to all of the individuals, companies, communities, and partner agencies for your generous contributions. You proved again what an enormously caring community this is.

David Fry
Vantage Construction Services & Dwell Florida

United Way of Lee, Hendry, Glades & Okeechobee

2015-2016 Board of Directors



Patricia Bell, *Community Volunteer*
 Bonnie Bolton, *JPMorgan Chase*
 Mae Claire Branton, *Turbine Generator Maintenance, Inc.*
 Mary Beth Carroll, *Hilliard Brothers*
 Ryan Carter, *Scotlynn USA Division*
 Joe Catti, *FineMark National Bank & Trust*
 Charles Chapman, *Hendry County Government*
 Michael Clark, *United Mechanical*
 John Clinger, *Clinger, Sizemore & Associates/Bank of America/Merrill Lynch*
 Joe Coleman, *Buchanan Ingersoll & Rooney*
 Glo Cuiffi, *Scott Fischer Enterprises*
 Colleen DePasquale, *Greater Fort Myers Chamber of Commerce*
 Roger Desjarlais, *Lee County Government*
 Linda Doggett, *Lee County Clerk of Courts*
 Kate English, *Pavese Law Firm*
 Dean Fjelstul, *The Brooks Community*
 Craig Folk, *Miller, Helms & Folk, P.A.*
 Amy Fontaine, *Barraco and Associates*
 Doug Forster, *Chico's FAS*
 David Fry, *Vantage Construction Services & Dwell Florida*
 Chauncey Goss, *Goss Practical Solutions*
 Gary Griffin, *B & I*
 Barbara Hagen, *Comcast*
 Brian Hamman, *Lee County Board of County Commissioners, District 4*
 Larry Hart, *Lee County Tax Collector*
 Barbara Hartman, *The Landings Community*
 Cynthia Hawkins, *Wiltshire, Whitley, Richardson & English, P.A.*
 Patricia Heath, *Interop Technologies*
 Elizabeth Hernandez, *SymMetric Revenue Solutions*
 Marcia Hobe, *Trevett Capital Partners*
 Jadira Hoptry, *Fifth Third Bank*
 Michelle Hudson, *Fiber Solutions*
 Sally Jackson, *Lee Memorial Health System*
 Saeed Kazemi, *City of Fort Myers*
 Cary Kleinfeld, *Kleinfeld Wealth Group-Raymond James Financial Services, Inc.*
 Buddy Kubesh, *Publix Super Markets*
 Jennifer Lafferty, *CenterState Bank*
 Tony Lapi, *'Tween Waters Inn*
 Kevin Lewis, *Community Volunteer*
 David Lucas, *Bonita Bay Group*
 Paul Makurat, *Alta Resources*
 Charlotte Miller, *FPL - External Affairs*
 Dick Miller, *Bonita Bay Community*
 Mark Morris, *VIP Realty - Commercial*
 Stan Nelson, *Lee County Sheriff's Office*
 James Nolte, *Nolte Wealth Management Group of Wells Fargo Advisors*
 Patricia O'Donnell, *O'Donnell Landscapes, Inc.*
 Tommy Perry, *Johnson-Prewitt & Associates*

John Pollock, *BB&T-Oswald Trippe and Company*
 Steve Pontius, *Waterman Broadcasting*
 Amanda Reed, *Target*
 Karen Ryan, *LCEC*
 Dean Schreiner, *Community Volunteer*
 Robert Shearman, *Henderson, Franklin, Starnes & Holt, P.A.*
 Tulio Suarez, *Henderson, Franklin, Starnes & Holt, P.A.*
 Jordi Tejero, *CRS Technology Consultants*
 Brett Tessier, *Publix Super Markets*
 Tom Uhler, *Uhler and Vertich Financial Planners*
 Bill Valenti, *Morgan Stanley*
 Mary Vlasak Snell, *Pavese Law Firm*
 Kenneth Walker, *Price Foundation & Gulf Harbour Community*
 Mark Webb, *Lykes Insurance*
 Scott White, *Scott White Advisors*
 Robert Wilson, *ENTERPRISE HOLDINGS*
 Denis Wright, *Florida SouthWestern State College*
 Judith Zimomra, *City of Sanibel*

Board Participation in the Campaign

- 21 Alexis de Tocqueville Society Members
- 42 Keel Club Members
- Over \$800,000 in Personal Giving
- Over \$5.7 million combined corporate and community giving represented on the board.



United Way Chief Administrative Staff

Clifford W. Smith, *President*
 Linda Hafner, *Vice President United Way 211*
 Jeannine Joy, *Vice President, Resource Development & Marketing*
 Hannah Pelle, *Vice President, Allocations & Community Impact*
 Michael Willis, *Vice President, Finance & Operations*

Financial Highlights

Audit and IRS 990

The most recent United Way of Lee, Hendry, Glades, and Okeechobee Audit and IRS 990 can be found on the United Way website public reporting page:

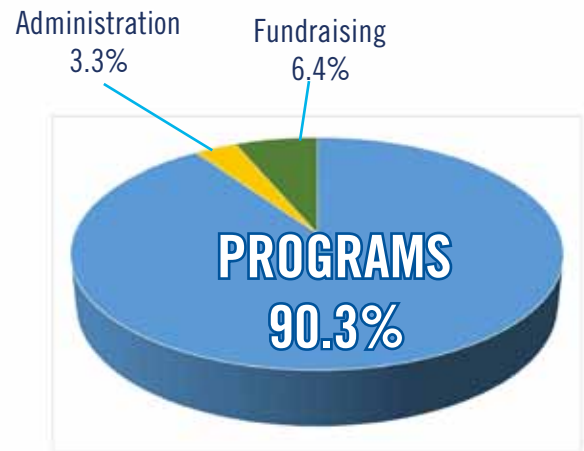
www.UnitedWayLee.org

Charity Navigator

For the **fourth year** in a row, the United Way of Lee, Hendry, Glades, and Okeechobee has received a **4-star rating** by Charity Navigator, the highest rating. For transparency and accountability we received a rating of 96.88 out of 100 points.

Charity Navigator is one of the most utilized evaluators of charities used to guide intelligent giving.

Making the Most of Every Gift 2014 Expenses



Source: 2014 IRS 990



Clockwise from top right are: Dick Miller, Joe Catti, and David Lucas at a board meeting; Publix was presented with a United Way Partnership Award for their outstanding volunteerism and support of United Way Partner Agencies, especially Tools for Schools, Publix Serves Day, United Way Days of Caring, and Summer Mobile Food Pantries; Saeed Kazemi and Larry Hart.

CAMPAIGN

\$9,420,338 RAISED

Our Campaign Chair, David Fry, announced the results of the Campaign at Child Care of Southwest Florida's center at Florida SouthWestern State College.

- 23rd Consecutive Year that the Campaign Met or Exceeded Goal
- 4.2% Increase Over Amount Raised Last Year
- Since 1957 the United Way has Raised over \$147 Million for our Community

Alexis de Tocqueville Society

The Alexis de Tocqueville Society, whose members contribute \$10,000 or more annually, celebrated its 25th Anniversary this year. Under the leadership of David Lucas, the Society has 19 new members, and 156 total members, with a 6% increase over the amount raised last year.

2015-2016 Alexis de Tocqueville contributions: \$2,660,988

Amount is more than 28% of total campaign

Total contributions in its 25 year history: \$29.4 million

Keel Club

The Keel Club, whose members donate \$1,000 or more, increased its membership and the amount raised this year. The list of Keel Club members can be found at www.UnitedWayLee.org.

	2014	2015
Total Membership	1,475	1,501
Total Dollars	\$2,231,432	\$2,274,297
New Members	305	308

Additional Campaign Statistics

	Goal	Actual
Pacesetters	120 Companies	148 Companies
Development	15 - \$30,000	17 - \$55,322
Communities	2 New Communities 2 Enhanced Campaigns with 10% increase	3 New - \$28,866 5 Enhanced Campaigns 14.5% increase



The goal announcement: Campaign Chair David Fry; Members of the United Way Board of Directors and staff of Child Care of Southwest Florida; children of Child Care of Southwest Florida sang for the crowd.

Top Company & Community Campaigns

Company	Amount Raised
Publix Super Markets	\$1,726,249
Bonita Bay Group	450,176
Chico's FAS	332,000
LCEC	212,396
ENTERPRISE HOLDINGS	184,177
Lee County School District	166,625
Lee Memorial Health System	146,564
FineMark National Bank & Trust	122,644
Turbine Generator Maintenance	122,036
BB&T Oswald Trippe and Company	104,038

Community	Amount Raised
Bonita Bay	\$783,960
Sanibel Captiva	370,628
Mediterra	291,301
The Brooks	251,353
Pelican Landing	235,044
Fiddlesticks	207,029

Publix Super Markets

THANK YOU PUBLIX & ASSOCIATES FOR RAISING \$1,726,249!



Publix Super Markets Store & Regional Managers



Store 1280



Store 578



Store 418



Store 1007



Store 775

Kick Off



Clockwise from top right are: John Clinger, Steve Pontius, and David Fry announcing the Pacesetter results; New Horizon's Super Kids Choir; Scanlon Auto Group's new Acura, and drawing prize winner from Publix with NBC-2's Clay Miller. Jim Nathan and Joe Catti in their "Sonny & Cher" lip sync costumes.

Celebration at Six Bends



Clockwise from top right are: Betsy Clayton, Cliff Smith & Stan Nelson; LCEC's Killa-Watts band; Volunteer servers from the Boy Scouts; Campaign Chair David Fry; Pat Bell.



Partner Agencies

Lee County

Abuse Counseling and Treatment (ACT)
AFCAM Center
AIDS Healthcare Foundation /ICAN
Alvin A. Dubin Alzheimer's Resource Center
American Red Cross Florida's Southern Gulf Region
Amigo's Center
AMikids Southwest Florida
Beacon of HOPE
Big Brothers Big Sisters of the Sun Coast
Blessings in a Backpack
Bob Janes Triage Center & Low Demand Shelter
Bonita Springs Assistance Office
Bonita Springs Lions Club Eye Clinic
Boy Scouts of America, Southwest Florida Council
Boys & Girls Clubs of Lee County
Café of Life
Catholic Charities of Lee, Hendry & Glades Counties
Child Care of Southwest Florida
Children's Advocacy Center of Southwest Florida
Children's Home Society of Florida, Southwest Division
Children's Network of Southwest Florida
Community Cooperative
Deaf & Hard of Hearing Center
Disabled Veterans Insurance Careers (DVIC)
Dr. Piper Center for Social Services
Dress for Success SW Florida
Early Learning Coalition of Southwest Florida
Epilepsy Services of Southwest Florida
F.I.S.H. of SanCap
Friendship Centers
Girl Scouts of Gulfcoast Florida
Gladiolus Learning and Development Center (GLAD)
Good Wheels
Goodwill Industries of Southwest Florida
Guardian ad Litem Foundation
Harry Chapin Food Bank of Southwest Florida
Health Planning Council of SW Florida
Healthy Start Coalition of Southwest Florida
Home Ownership Resource Center of Lee County
HOPE Clubhouse of Southwest Florida
Hope HealthCare Services
Human Trafficking Awareness Partnerships (HTAP)
IMPACT for Developmental Education
Interfaith Charities of South Lee
LARC
Lee County Legal Aid Society
Lehigh Community Services
Lifeline Family Center
Lighthouse of SWFL
Literacy Council Gulf Coast
Lutheran Services Florida

NAMI Lee County
New Horizons of Southwest Florida
Our Mother's Home of Southwest Florida (OMH)
PACE Center for Girls, Lee
Partners for Breast Cancer Care
Quality Life Center of Southwest Florida
SalusCare
Scholars Program/Florida Gulf Coast University
Social Norming - The School District of Lee County
Southwest Florida Regional Human Trafficking Coalition
Special Equestrians
The Bonita Springs YMCA
The Fort Myers YMCA
The Heights Center
The Salvation Army
United In Kind
United Way 211
United Way Reading Pals
United Way VITA
United Way Volunteer Center



Hope Healthcare's Parkinson's program Tai Chi Class.

The United Way of Lee, Hendry, Glades, and Okeechobee does not charge membership dues or service charges to our member agencies.

Partner Agencies



Hendry and Glades Counties

Abuse Counseling and Treatment (ACT)
Agape Home
Alvin A. Dubin Alzheimer's Resource Center
American Red Cross Florida's Southern Gulf Region
Big Brothers Big Sisters of the Sun Coast
Boy Scouts of America, SW Florida Council
Catholic Charities of Lee, Hendry & Glades Counties
Child Care of Southwest Florida
Children's Advocacy Center of SW Florida
Children's Network
Crossroads
Girl Scouts of Gulfcoast Florida
Good Wheels
Goodwill Industries of Southwest Florida
Harry Chapin Food Bank of SW Florida
Healthy Families
Healthy Start Coalition of Southwest Florida
Hendry County Schools Educational Initiative
Hope HealthCare Services
Lighthouse of SWFL
Literacy Council Gulf Coast
NAMI
PSEP/Scholar's Programs, FGCU
RCMA
The YMCA
The Salvation Army
United Cerebral Palsy
United Way 211



The new ACT Shelter in Hendry County



Food Distribution in Clewiston

Okeechobee County

American Red Cross
Big Brothers Big Sisters
Castle
Children's Home Society of Florida
Early Learning Coalition
Hibiscus Children's Center
Hospice of Okeechobee
Martha's House
My Aunt's House
Okeechobee Educational Foundation
Real Life Children's Ranch
Shared Services Network of Okeechobee
Treasure Coast Food Bank
211 Palm Beach/Treasure Coast



Real Life Children's Ranch

ALLOCATIONS

The allocations process is the cornerstone of our United Way funding process. It ensures fiscal and performance accountability for all programs and initiatives, and at the same time ensures we are on target to meet the health and human service needs of our community.

Teams of volunteers analyze each United Way Partner Agency's effectiveness, the need for the services the agency provides, and the impact of United Way funding on meeting the community's needs. The Allocations Teams' recommendations go to the United Way Board of Directors for approval of the funding of agency programs and initiatives for the coming year. The following are data on allocations for the most recent allocation cycle.



Tom Uhler

United Way Allocations Chair

Lee County Allocations 2016

- 22 Teams
- 65 Site Visits
- 387 Volunteers
- 132 New Volunteers
- 2 New Agencies

Team Leaders

Patricia Bell
Bill Blevins
John Clinger
Craig Folk
David Fry
Greg Gutheim
Larry Hart
Cindy Hawkins
Richard Johnston Jr.
Cary Kleinfeld
Marianne Meola
Brian O'Connell
Patricia O'Donnell
Harlan Parrish
Lourdes Pietri
Joanne Robertson
Karen Ryan
William Schroeder
Bob Shearman
Mary Vlasak Snell
Tulio Suarez
Jordi Tejero
Tom Uhler
Bill Valenti
Robert Wilson

Hendry-Glades Allocations 2015

- 5 Teams
- 26 Site Visits
- 36 Volunteers
- 13 New Volunteers
- 6 New Agencies

Team Leaders

Scott Bass
Mike Carter
Tommy Perry
Andy Tilton
Tom Uhler
Ron Zimmerly

Okeechobee Allocations 2015

- 3 Teams
- 12 Site Visits
- 25 Volunteers
- 7 New Volunteers
- 1 New Agency

Team Leaders

Nick Blount
Wayne Cunningham
Jennifer Lafferty



Lee County Allocations Team 1

United Way Neighborhood Houses

Services Where They Are Needed

United Way of Lee, Hendry, Glades, and Okeechobee brings services into communities through the network of neighborhood United Way Houses.

United Way Houses provide free space for agencies to reach clients who may not be able to access services outside of their neighborhood. Many resources are available in a single location. Working with a lead partner agency, United Way organizes the resources that are needed in that particular neighborhood.

-18 United Way Houses and 3 Clinics

-95 Agencies Provide Services at the Houses

-Over 244,000 Client Visits in 2015

UNITED WAY HOUSES

Bonita Springs East

LaBelle

Bonita Springs West

Lehigh Acres

Cape Coral

Moore Haven

Charleston Park

Page Park

Clewiston

Palm Beach

Dunbar

Pine Island

East Fort Myers

Pine Manor

Estero-San Carlos

Sanibel-Captiva

Harlem Heights

Suncoast

CLINICS

Lee Community Healthcare Clinic - Cape Coral

Lee Community Healthcare Clinic - Dunbar

Lee Community Healthcare Clinic - North Fort Myers

FEMA

The Federal Emergency Management Agency (FEMA) allocates funds for emergency food and shelter. Our United Way managed the FEMA grant funding for Lee, Hendry, and Glades Counties, distributing over \$292,000 to 14 agencies in three counties.



United Way In-Kind

The United Way has launched a new, in-kind donation program that will further assist the needs of the network of United Way Partner Agencies, and the community. United Gifts In Kind will oversee the intake of donations from both corporate and individual donors and ensure the items are appropriately distributed based on need and donor requests. Items will range from housewares to school supplies, office furniture to technology, and beyond.



Gladiolus Learning & Development Center

Child Care of Southwest Florida

Publix.



Publix School Supplies

Every fall, Publix Super Markets conducts a drive in their stores to collect school supplies for children. Many families cannot afford to buy school supplies, and often teachers take money out of their own pockets to buy them. Harry Chapin Food Bank assisted with storage and distribution of the supplies.

PUBLIX SCHOOL SUPPLIES

Distributed over 188,000 school items to:

- Boys & Girls Clubs
- 49 Title 1 Schools
- United Way Partner Agencies
- United Way Houses

Stronger Families

In partnership with the Siemer Institute for Family Stability, FineMark National Bank & Trust, Community Cooperative, Children's Home Society, and other United Way Partners our United Way is helping to build stronger families through two key programs:

The Building Stronger Families Program, works to prevent families with school-age children from becoming homeless by providing a variety of services. Last year, over **117 families** were assisted.

The Bridges Program is a collaborative program that helps homeless school-age children. Last year, the program assisted over **88 families** with becoming self-sufficient and stable.

We Care

There was continued expansion of We Care in 2015.

- 436 Volunteer specialty physicians
- Over 2,500 free hours of care provided
- Over 331 patients served
- Total value of donated care \$9,675,670

Project Dentists Care

- 61 New Providers
- 669 hours of free care provided
- 692 patients served
- Total value of donated care \$221,833



UNITED WAY 211

United Way 211 is an easy to remember, three digit phone number that provides free information and referral to health and human service agencies in Lee, Hendry, and Glades Counties. When people don't know where to turn, United Way 211 helps them navigate their way through the maze of agencies by providing specific information relevant to the caller's needs.

A few of the highlights for United Way 211 this year include the following:

- Provided quality information and referral to over **48,136 calls**, while meeting AIRS standards including 10 day follow-up.
- Implemented **new call center software**, *Icarol*, which included the development of Help Me Grow and the integration of Abuse Counseling and Treatment to streamline after hour operations.
- **13,601 hits** to the United Way 211 website
- Managed 6 Direct Assistance Programs and distributed over \$150,000 in assistance to **461 families**

United Way 211 Program Partnerships

A vital part of United Way 211 is its partnerships with other agencies, branches of government, and other organizations. We appreciate them all and their contribution toward making our community a better place to live. For example, United Way 211 coordinated 212 referrals from Lee County EMS and the Community Assistance Network Program. United Way 211 and partners serve as the point of entry for the following programs:

United Way 211 Program Partnerships

VITA - Volunteer Income Tax Assistance - 1,246 calls

LEAPP - Lee Elder Abuse Prevention Partnership

Lee County Task Force on Hoarding

Bridges/Building Stronger Families

Lee Community Affinity Group (Partnership with LMHS)

Abuse Counseling and Treatment Center (After Hours Coverage)

Florida Department of Health Diabetes Project

Summer Break Spot



Direct Assistance Partners

Publix Super Markets

**Southwest Florida Community
Foundation Good Samaritan Fund**

LCEC

Lee Memorial Health System

**Lee County Board of County
Commissioners**

Lee County Port Authority

Most Requested Types of Assistance

- 1. Utility Assistance**
- 2. Rent**
- 3. Housing Assistance**
- 4. Food Assistance**
- 5. Tax Assistance**
- 6. Emergency Shelter**
- 7. Health/Medical Care**





Lee, Hendry, and Glades Counties



Help Me Grow

United Way helped launch the National Help Me Grow initiative in partnership with Healthy Start, and other local providers to help identify developmental and/or behavioral concerns in children ages 0 to 8 years, and then link these children and their families to community-based developmental and behavioral services. United Way 211 has a contract with the Florida Developmental Disabilities Council and a partnership with the Healthy Start Coalition of Southwest Florida.

Help Me Grow Statistics

3,419 families had minor children
2,370 families with children ages 0-8 years
443 families with concerns
207 families connected to Healthy Start and the network of providers



Lee Community Healthcare North Fort Myers

Affordable Healthcare Act

United Way 211 has four Certified Navigators who enrolled 260 consumers during the open enrollment period for the Affordable Healthcare Act in 2015. United Way 211 has a contract with the Health Planning Council of Southwest Florida.

Lee Community Healthcare

Three United Way 211 Information and Referral Specialists are remotely housed in the Lee Community Healthcare Clinics which are located in Dunbar, North Fort Myers, and Cape Coral.

1,495 clients at the clinics were assessed for additional health and social service needs.

Human Service Information Network

United Way 211 serves as the coordinator of the meetings of the Human Service Information Network and produces a directory of services available in Lee, Hendry, and Glades Counties. United Way 211 hosted 12 Human Service Network meetings with over **1,000 professionals attending**. This meeting provides both an educational & networking opportunity to health and social service professionals.



A Human Services Information Network meeting exercise

Summer Mobile Feeding

The Harry Chapin Mobile Food Pantry visited 9 neighborhoods during the summer, and made fresh and shelf-stable food available to families in need. The Salvation Army and United Way 211 coordinated many other health and social service agencies to provide their services to residents.



Storm Information Hotline

During times of natural disasters such as hurricanes, United Way 211 becomes the Storm Information Hotline for Lee, Hendry, and Glades Counties offering information on shelters, evacuation routes, and recovery services.

With a Little Help from Our Friends

Roger is a 40 year old single man who has lived and worked full-time in the service industry on Sanibel for the past 12 years. Recently, he was diagnosed with severe digestive issues requiring extensive surgery. Roger's surgical procedure was performed in July, and he was not able to return to work for 7 weeks thereafter.

Roger quickly exhausted his small savings to pay some of his bills, but was then unable to pay his rent and utilities for one month. Roger has no family locally and does not have anyone he can reach out to for financial assistance. Because he had borrowed medical equipment from FISH prior to his surgery, Roger was aware of the services FISH could provide. Roger contacted FISH and met with a social worker for an intake interview. After Roger completed the application and provided the required financial documentation, FISH was able to assist with his rent and utilities for that month.

Roger also became a FISH Food Pantry client, and received assistance with transportation to his off-island doctor's appointments. Roger is now working again, and he no longer needs assistance. Roger stated, "...the help I received from FISH truly made a huge difference in my time of crisis. From time to time, we all need a little help from our friends. Thank you, FISH." Thank you F.I.S.H. of SANCAP for being a great United Way Partner Agency!



UNITED WAY VOLUNTEER CENTER

The United Way Volunteer Center is the designated Volunteer Center for Lee, Hendry, Glades, and Okeechobee. It creates connections between volunteer opportunities and individuals, families, businesses, and groups to help serve the community. The Volunteer Center also works in collaboration with other agencies and organizations on special projects, events, and initiatives throughout the year.



Volunteer Center Statistics

63 Days of Caring
Over 2,000 Volunteers
Over 8,000 Volunteer Hours
Value of Volunteer Time: \$184,000
Hosted Workshops & Volunteer Fairs

Volunteer Opportunities

Discover the rewards of volunteering through the United Way Volunteer Center.

Become Inspired. Build a Team.

Volunteer opportunities are listed online at

[www. UnitedWayLee.org/Volunteer](http://www.UnitedWayLee.org/Volunteer)

You can also contact the Volunteer Center by emailing

Volunteer@UnitedWayLee.org

United Way Days of Caring

- Whether you are an individual, a family, a group, or a business, volunteering can benefit you. Cost of supplies and materials may be underwritten by the group, provided by the agency, or shared between the group and agency.
- Learn about your community needs and its human service organizations
- Build a cohesive team, inspiring them to work together for an important cause
- Generate media interest with a creative project for your group and the organization you are helping

Examples of projects include:

- Plant shrubs, flowers, or a culinary garden
- Paint a building or classroom
- Help prepare, serve, or deliver meals
- Read or play with pre-school children
- Collect supplies to make hygiene kits for homeless
- Host a drive by collecting school supplies, grocery coupons, food, diapers, or books
- Refurbish a home, food pantry, or playground



City of Cape Coral employees planting a vegetable garden for Lifeline Family Center.



Lee Memorial Health System employees packing food for Harry Chapin Food Bank.

United Way Family Mentor Program

In partnership with the Children's Network, United Way recruits volunteer mentors who will be trained and matched with parents who are ready to be re-unified with their children. Each Mentor spends an hour a week working to build a committed and trusting relationship with the parents in order to support and guide them through the transition.

The mentor will empower them to define and meet goals for themselves, to achieve self-reliance, and offer advice that parents may be uncomfortable in seeking elsewhere. Building these kinds of relationships is particularly important for struggling families.

Our goals are to:

- Help parents achieve and maintain greater self-reliance.
- Introduce and re-establish strength-based support networks
- Help families get back to when times were good!

Family Mentor Statistics

- Trained 51 Mentors
- Assisted 30 Families
- Affected 64 Children



Family Mentor volunteers first graduating class.



A successful reunification.

United Way ReadingPals

ReadingPals is a new United Way of Lee, Hendry, Glades, and Okeechobee literacy program. Volunteers read to 4 and 5 year-olds at school sites in Lee and Hendry Counties.

Children who are read to are more likely to become good readers. And children who read at grade level by the fourth grade are four times more likely to graduate from high school. ReadingPals instill love of reading by introducing young children to books and reading!

Each volunteer attends a training session and is assigned to a school. Volunteers visit the school for one hour per week for 25 weeks.

Children receive books to take home!



Reading Pals Statistics

- 171 ReadingPals Volunteers Trained
- 2,625 Books Sent Home with Children
- ReadingPals Program in 25 Pre-K & Kindergarten Classrooms



United Way VITA

The Volunteer Income Tax Assistance program (VITA) helps lower-to-moderate income tax payers to file their federal income taxes completely free of charge. VITA volunteers are trained and certified by the IRS. They make a real difference in the lives of people in our community by helping families get refunds for the taxes they have paid and become more financially stable. VITA helps hard working people keep more of the money they have earned.

2015 Tax Year VITA Statistics

- 80 Volunteer IRS Certified Tax Preparers
- 3,400 Appointments Booked Online (up 37%)
- Over 1,600 Appointments Scheduled by United Way 211
- 3,450 Returns Filed (22% Increase)
- \$4,689,000 in Refunds to Our Community



VITA volunteers at work in the Lehigh Acres United Way House: from the left are Michelle Andrews and Mary Meador.



LaBelle United Way House VITA volunteers Stan Heath and Nancy Ramey, LaBelle House Manager Lisa Sands, volunteers Maricela Morado and Dale Werth.

Letter Carriers Food Drive

Each May, the National Association of Letter Carriers, our United Way, Harry Chapin Food Bank, and other United Way Partner Agencies, join forces to collect food for the local food bank and food pantries from local residents. The United Way Volunteer Center seeks volunteer drivers, sorters and packers. The Letter Carriers, National Association of Letter Carriers, and volunteer drivers pick up food left at mail boxes by home owners. Publix Super Markets also give a huge number of volunteer hours by helping load the food to go to the food bank. In May 2016, the food drive brought 294,899 to Lee County food banks and pantries.



Volunteers at Cape Coral Post Office



Sorting at 6 Mile Cypress Post Office

COMPANY CAMPAIGNS

Hundreds of companies and organizations conduct employee campaigns, or make corporate donations every year. A number of companies match employee contributions giving great power to an individual's gift to the United Way. Companies contributing \$100,000 or more receive Circle of Excellence awards. The following companies and organizations are recognized for contributing \$1,000 or more to the 2015-2016 United Way of Lee, Hendry, Glades, and Okeechobee Campaign.



Publix Super Markets



LCEC Fishing Tournament



ENTERPRISE HOLDINGS



Lee Memorial Health System

\$1,000,000+ Circle of Excellence

Publix Super Markets

\$400,000+ Circle of Excellence

Bonita Bay Group

\$300,000+ Circle of Excellence

Chico's FAS

\$200,000 Circle of Excellence

LCEC

\$100,000+ Circle of Excellence

BB&T Oswald Trippe & Company

ENTERPRISE HOLDINGS

FineMark National Bank & Trust

Lee County School District

Lee Memorial Health System

Turbine Generator Maintenance, Inc.

\$90,000+

Combined Federal Campaign (CFC)

\$80,000+

Lee County Government

\$70,000+

Wells Fargo

\$60,000+

Florida Gulf Coast University

Lee Community Healthcare

\$50,000+

Bank of America/US Trust NL

Lee County Sheriff's Office

Siemer Family Foundation

'Tween Waters Inn



Bonita Bay Group



Chico's FAS



BB&T Oswald Trippe & Co.



Turbine Generator Maintenance, Inc.

\$40,000+

Comcast/NBC Universal
 Hilliard Brothers
 Investors' Security Trust Company
 Uhler and Vertich Financial Planners
 UPS
 United Way of Lee Hendry Glades &
 Okeechobee

\$30,000+

FPL
 General Electric Company
 Henderson Franklin Starnes & Holt, PA
 iBERIABANK
 Lee County Tax Collector's Office
 Markham Norton Mosteller Wright &
 Company, PA
 O'Donnell Landscapes Inc.
 Southwest Florida Community Foundation
 Suncoast Schools Credit Union
 Waterman Broadcasting

\$20,000+

CenturyLink
 City of Fort Myers
 Child Care of Southwest Florida
 CRS Technology Consultants
 Fifth Third Bank
 Gravina Smith Matte & Arnold Marketing
 and Public Relations
 Hertz Corporation
 Hope HealthCare Services
 John Scanlon Auto Group
 Lee County Clerk of Courts
 Lee County Port Authority
 SunTrust Bank
 SymMetric Revenue Solutions
 Target
 Vantage Construction Services & Dwell
 Florida

\$10,000+

Alta Resources
 AT&T Wireless
 Bailey's General Store
 B & I
 Barraco and Associates, Inc.
 Busey Bank
 Cape Coral Community Foundation
 Case Pearlman Corporate Benefits
 Children's Advocacy Center
 City of Cape Coral
 CliftonLarsonAllen, LLP
 Community Cooperative
 Costco
 Cummings & Lockwood, LLC

Disabled Veteran's Insurance Careers
 Edison National Bank
 Florida SouthWestern State College
 Goodwill Industries of SWFL
 Hendry County Employees
 Kleinfield Wealth Group/Raymond James
 Financial Services
 Lee County Mosquito and Hyacinth
 Control Districts
 Lykes Brothers
 Macy's
 Miller, Helms, & Folk, PA
 Monsanto Imagine
 Morgan and Morgan
 Northern Trust Company
 Pavese Law Firm
 Regions Bank
 SalusCare
 Scott Fischer Enterprises
 Southwest Florida Community Foundation
 Speciality Risk Management Services
 The Frank Stern Donor Fund
 The News-Press Media Group
 The Salvation Army
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 US Sugar
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 Wiltshire, Whitley, Richardson, &
 English, PA

\$5,000+

Abuse Counseling and Treatment
 Arden Courts
 BB&T Bank
 Boys and Girls Clubs of Lee County
 Boy Scouts of America, SWFL Council
 Buchanan Ingersoll & Rooney
 Cement Industries
 Children's Network of SWFL
 dESCO, LLC
 Family Health Centers
 FedEx Corporation
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 Harry Chapin Food Bank
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Nationwide Insurance
 Nexen Group
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\$4,000+
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 Belk
 City of Sanibel
 Dillard's - Coconut Point
 First Citizens Bank
 Florida State Employees Campaign
 Glades County Employees
 Glades County School District
 Hendry County Employees
 Hendry County School District
 Hughes, Snell & Co.
 JPMorgan Chase & Co.
 Lighthouse of Southwest Florida
 Lykes Insurance, Inc.
 Morgan Stanley
 Sanibel Captiva Community Bank
 The Club at Mediterra
 Tuscan & Company, PA
 WestRock

\$3,000+

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 Area Agency on Aging for SWFL
 Canterbury School
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 Dr. Piper Center for Social Services
 Early Learning Coalition of SWFL
 Encore Bank
 Friendship Centers of Lee County
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 PACE Center for Girls, Lee
 Suncoast Beverage Sales
 US Bank

\$2,000+

Alvin A. Dubin Alzheimer's Resource
 Center
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Beacon of H.O.P.E.
 Bonita Bay Community Association
 Broadway Palm Dinner Theatre
 Brown & Brown Insurance of Florida, Inc.
 Cafe of Life
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 Island Inn
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 Housing Authority of the City of Fort Myers
 Hyatt Regency Coconut Point Resort
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 Okeechobee County Sheriff's Office
 Okeechobee Co. School District
 Leading Edge Benefit Advisors, LLC
 Lehigh Community Services
 Lifeline Family Center
 Lowe's
 Martha's House
 MLS Title
 Naples Community Hospital
 Passarella and Associates
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Palm Printing
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Suncoast Beverage
Waterman Broadcasting

\$1,000+

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 CenterState Bank
 Children's Home Society of Florida
 City of Bonita Springs
 CONRIC PR & Marketing
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 First Bank
 Florida Skin Center
 Greater Fort Myers Chamber of Commerce
 Green Schoenfeld & Kyle

A PARTNERSHIP SUCCESS AT EAST UNITED WAY HOUSE



United Way has important partnerships with agencies at every United Way House. One partner at the East Fort Myers United Way House is Children's Advocacy Center (CAC). CAC is the lead agency at the house.

A new 6 week basic computer class at the East House has already shown positive results. Recently, four area residents completed the course and were given a certificate for successfully completing the course. Not only did Elena, Carmen, Juana and Maria, receive certificates but Elena received a better job at her place of employment, when she showed her boss the certificate! Elena wants to do better for her family and this was her first step in doing just that.

The class is taught by a volunteer, Ruth Ruic and is open to all area residents. Ruth teaches in both English and Spanish. There are ten students per class; CAC is able to provide each with a laptop to use during the class.

COMMUNITIES

Many communities in Southwest Florida form United Way Community Campaign Committees to raise money for the United Way. The campaign committees conduct events such as golf and tennis tournaments, dinner dances, and many more imaginative events to have fun giving to the United Way of Lee, Hendry, Glades, and Okeechobee.



Bonita Bay Community



Mediterra



Grandeza



Paseo



The Landings

\$700,000+ Circle of Excellence
Bonita Bay Community

\$300,000+ Circle of Excellence
Sanibel-Captiva

\$200,000+ Circle of Excellence
Fiddlesticks
Mediterra
Pelican Landing
The Brooks

\$90,000+
Gulf Harbour Yacht & Country Club

\$80,000+
Grandeza
Shell Point

\$30,000+
Pelican Preserve
\$20,000+
Colonial Country Club
The Landings

\$10,000+
Paseo
Riva Del Lago
Verandah
\$8,000+

The Terraces at Bonita Springs

\$7,000+
Cypress Cove
\$5,000+
Eagle Ridge
\$3,000+
High Point Place



Pelican Landing



The Brooks



Fiddlesticks



Colonial Country Club

SANIBEL CAPTIVA CAMPAIGN & HOG ROAST



Clockwise from the top right are Richard Johnson and family; Gaye & Jim Pigott; Tom & Linda Uhler; Sanibel Captiva Campaign Chair Tony Lapi; Sanibel-Captiva United Way Campaign Committee.



HENDRY & GLADES SWING INTO SPRING



Clockwise from top right are: The Swing Into Spring Event Committee; Stanley & Pat Heath; Master of Ceremonies Paul Puletti; Doug Fowler of Lighthouse, & Sally Bergs, Swing Into Spring Event Chair; Tommy Perry, Hendry & Glades Campaign Chair.



OKEECHOBEE CAMPAIGN



Clockwise from the top right: Publix Manager Steve Lafferty and United Way Manager Allison Chandler with Publix School Tools for Okeechobee; the Masquerade Soiree; the Masquerade Soiree Committee; Steve & Jennifer Lafferty, Okeechobee Campaign Chairs.



PELICAN LANDING DINNER DANCE



Clockwise from the top right are Bill & Jan Grabe, winners of the \$1,000 prize; Miriam & David Chalmers; Event Chairs Maria Waller, & Jerry Welty; Sponsor Bill Skidmore, & United Way President Cliff Smith.

Alexis de Tocqueville Society



The Alexis de Tocqueville Society of the United Way of Lee, Hendry, Glades, and Okeechobee celebrates its 25th year since its founding in 1991 by Linda and David Lucas.

The Society is comprised of givers at the \$10,000 level and above. It is named after the French writer who travelled extensively in the then new nation recording his observations of life in North America. He admired three elements in our society: liberty, equality and the spirit of neighbor helping neighbor.

The United Way of Lee, Hendry, Glades, and Okeechobee also honors the Society's founder David Lucas in this 25th year for his extraordinary dedication to the United Way, and his spirit of neighbor helping neighbor.

- 157 Members
- 19 New Members
- 6% Increase over amount raised last year
- \$2,660,988 raised

During the 25 year history of our Alexis de Tocqueville Society, the members have contributed over \$29.4 m.

Pamela L. Abraham
Fiddlesticks Community

Elaine and Thomas P. August
Sanibel Captiva Community

Carol and Barney Barnett
Publix Super Market Charities, Inc.

Trisha and David Barton
Bonita Bay Community

Carol Beesley
Emmett A. Beesley Family Foundation
Community Campaign

Edward G. Beimfohr
Bonita Bay Community

Tade Bua and Brad Bell
Mediterra

Sue and Jim Beré
Alta Resources

Aimee and Roger Bireley
The Bireley Family Foundation

Mary N. and Willis P. Blackwood
Bonita Bay Community

Carole and Richard Bondi
Bonita Bay Community

Jo Anna and Wilson G. Bradshaw
Florida Gulf Coast University
Grandézza Community

Mae Claire and David R. Branton
Turbine Generator Maintenance, Inc.

Deborah and Ronald D. Brooks
Sanibel Captiva Community

David C. Brown, MD
Eye Centers of Florida

Mary Beth Carroll
Hilliard Brothers

Lynda C. and Thomas D. Case, Jr.
Case Pearlman
Fiddlesticks Community



Linda and David Lucas

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FineMark National Bank & Trust

Gail Chaipel
Community Campaign

Michael Clark
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Rusti and John D. Clinger
Clinger, Sizemore & Associates/Merrill
Lynch/Bank of America

Carol and Kevin Conway
Child Care of Southwest Florida

Emily and John Costigan
Mediterra

Beth and Morton J. Crane
Fiddlesticks Community

Harriet K. and Hugh W. Crawford
Shell Point Community

Amanda B. Cross
Sanibel Captiva Community

J. Starr and Orv Curry
BB&T - Oswald Trippe and Company

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Community Campaign

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Turbine Generator Maintenance, Inc.

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Patricia and Richard Driscoll
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Audrey and Douglas Fields
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Sam Galloway
Sam Galloway Ford

Patricia and David Gibbons
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LCEC

William M. Hammock
Kelly Greens Community

Tim and Tom Hanson
In Memory of Dale Hanson
Sanibel Captiva Community

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Fiddlesticks Community

Mary L. and Larry D. Hart
Lee County Tax Collector

Anna Kay and James S. Haskell
Pelican Landing Community

Elaine and Fred Hawkins
Specialty Risk Management Services

Sally Hebeisen
Pelican Landing Community

Linda and Herbert Henkel
Mediterra

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Hilliard Brothers

Bryan Hilliard
Hilliard Brothers

Joe Hilliard II
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The Terraces at Bonita Springs

Yvonne and William C. Huth
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Bailey's General Store
Sanibel Captiva Community

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Bonita Bay Community

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Kleinfeld Wealth Group / Raymond James
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The Kleist Family Foundation

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Christine and Grant Kurtz
Bonita Bay Community

Angie and Tony Lapi
'Tween Waters Inn
Sanibel Captiva Community



Dick Miller and Bill Winter

Sue and John Lawson
Deere & Company Retirees
Sanibel Captiva Community

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Rebecca Sanders and Brian Lucas
Bonita Bay Group
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Gail Markham
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Nancy S. and Michael V. Marn
Sanibel Captiva Community

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Community Campaign

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Gulf Harbour Community

Diana B. McClay
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Fiddlesticks Community

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Bonita Bay Community



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Mary Lynn and Stephen Myers
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Karen and James R. Nathan
Lee Memorial Health System
Gulf Harbour Community

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Florida Gynecological Oncology
Bonita Bay Community

Ruth and Robert O'Toole
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Town & River Community

Shelly and Martin Redovan
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Lee County Mosquito/Hyacinth Control
Districts

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FineMark National Bank & Trust

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Bonita Bay Community

Robbie B. and Geoffrey W. Roepstorff
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Sue M. and John W. Rogers
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Betsy and Jack Ryan
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Tomasina P. Schiro
Mediterra

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Sheriff Mike Scott
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Carol and Frank R. Seager
Bonita Bay Community

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Pelican Landing Community

Gene M. Harrison and Lee. J. Seidler
Sanibel Captiva Community

Ellen W. and John W. Sheppard
Community Campaign

Barbara and Al Siemer
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Samira K. Beckwith and James F. Sievers
Hope HealthCare Services

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Linda & Charles Idelson & Jim Nathan



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Gulf Harbour Community

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Pelican Landing Community

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ENTERPRISE HOLDINGS

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Bonita Bay Community

Anonymous (4)





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Leave a Legacy. The United Way endowment provides permanent support for critical programs that help people in our community. Your family's legacy ensures care and support of essential community health and human services.

It's Forever. Your gift continues giving through investments carried out on your behalf. It means long-term charitable support for the future. Experienced and knowledgeable volunteers oversee the management and distribution of all funds.

It's Easy. Gifts of stock, estate plans, insurance, annuities; these are a few of the possible sources of a planned gift, with little or no cost to you today.

Results that Last. The United Way does more than distribute money to address short-term problems. Working to develop long-term solutions to changing community needs is the United Way's prime objective. Your planned gift gives personal satisfaction to you and your family that you have helped improve the quality of life for others for generations to come.

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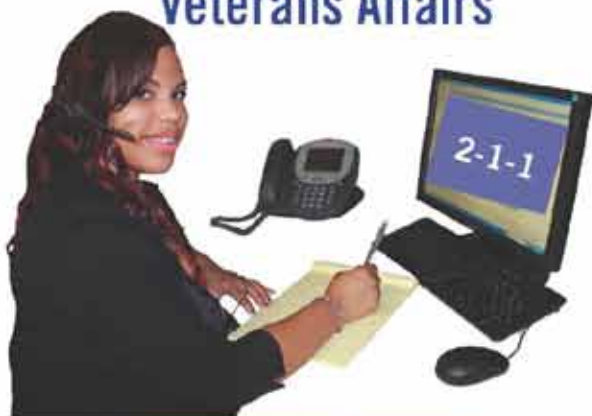
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*For resources in Lee County
dial 2-1-1, or (239) 433-3900.*

*For resources in Hendry & Glades
dial 2-1-1, or (800) 887-9234.*

In Okeechobee, call (866) 882-2991.

RESOURCES ALSO AVAILABLE ONLINE
www.unitedwaylee.org/211

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